

Date:

CHONG HING BANK LIMITED  
Ground Floor, Chong Hing Bank Centre  
24 Des Voeux Road Central  
Hong Kong

Dear Sirs,

Re : Telephone Banking Services Multi-Purpose Form

I/ We refer to the Terms and Conditions of TBS provided by you and wish to give the following instructions or notices to you <sup>1</sup>:

- Please cancel my / our existing Personal Identification Number (PIN) and re-issue a new PIN in respect of the Primary Account Number / TBS Number specified below.
- Please terminate / suspend / activate <sup>3</sup> the provision of my / our TBS and the Primary Account Number / TBS Number as printed herein below after my / our name.
- Please reprint the Telephone Transaction Advice in respect of the Telephone Instruction(s) given by me / us, details of which are as follows:

Transaction Date: \_\_\_\_\_ Customer No.: \_\_\_\_\_

Transaction Reference No.: \_\_\_\_\_

- Please add <sup>2</sup> / delete <sup>3</sup> the following accounts in my / our TBS:

Add: A/C No.: \_\_\_\_\_ Add: A/C No.: \_\_\_\_\_

Delete: A/C No.: \_\_\_\_\_ Delete: A/C No.: \_\_\_\_\_

- Others, please specify:

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I/ We confirm that the term used herein shall have the same meaning as defined in the Terms and Conditions governing the use of TBS of which I/ we have a copy. I/ We also confirm that the above instructions or notices shall be implemented and acted upon by you within a reasonable time not exceeding 7 Business Days from the date of actual receipt of this notice by you and that you shall not be liable for any loss or damage incurred through the use of TBS before you shall have implemented or acted upon the above instructions within the period aforesaid.

Yours faithfully,

( s.v. )

\_\_\_\_\_  
Name of Customer(s)  
Primary Account No. / Telephone Banking Services No.

Date:

Designated PIN Recipient (by post) :

1. Please put a tick in the appropriate box.
2. All credit card(s) will be auto registered (only applicable to the sole name account).
3. Please delete whichever is inapplicable.

銀行專用 For the Bank's Use Only				
BRANCH		RCCB		
INP.	VER.	S.V.	INP.	VER.

致：創興銀行有限公司  
香港德輔道中二十四號  
創興銀行中心地下

敬啟者：

### 電話銀行服務多用途表格

本人 / 吾等參照 貴行提供之電話銀行服務各項章則及條款，茲指示及通知 貴行辦理下列各項<sup>1</sup>：

- 請取消本人現有之私人密碼，並就下端指定之基本賬戶號碼 / 電話銀行服務客戶號碼，重新發出另一新私人密碼予本人。
- 請終止 / 暫停 / 重新啟用<sup>3</sup> 本人 / 吾等之電話銀行服務及下端指定之基本賬戶號碼 / 電話銀行服務客戶號碼。
- 請重發本人 / 吾等透過電話指示之電話交易通知，有關該(等)交易細節如下：  
交易日期 : \_\_\_\_\_ 定期客戶編號 : \_\_\_\_\_  
交易紀錄編號 : \_\_\_\_\_
- 請在本人 / 吾等之電話銀行服務內加入<sup>2</sup> / 刪除<sup>3</sup>以下賬戶：  
加入： 賬戶號碼：\_\_\_\_\_ 加入： 賬戶號碼：\_\_\_\_\_  
刪除： 賬戶號碼：\_\_\_\_\_ 刪除： 賬戶號碼：\_\_\_\_\_
- 其他指示(請註明)： \_\_\_\_\_  
\_\_\_\_\_

本人確認，此表格內所應用之詞語與本人持有使用電話銀行服務之章則及條款文本所應用之定義相同。本人亦確認，在 貴行收到通知後，可於合理時間內但不超過七個營業日，執行及辦理上述指示或通知；而在貴行於執行及辦理上述指示前，經電話銀行服務進行交易所引致之一切損失及虧損， 貴行概無須負責。

謹啟

S.V.

客戶姓名：

基本賬戶號碼 / 電話銀行服務客戶號碼：

日期：

指定郵遞密碼收件人姓名：

1. 請在適當之方格內，填上✓號
2. 所有信用卡將自動被登記 (只適用於獨立賬戶)
3. 請刪除不適用者

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INP.	VER.	S.V.	INP.	VER.