

Remote Account Opening Service

Individual customers can download the Chong Hing Mobile Banking App on the smartphones to remotely open accounts and other banking services, enjoying a brand-new account opening experience. Simple and easy steps to complete account opening in as fast as 10 minutes.

Account Opening Services & Eligibility

Account Opening/Service Types:

Multi-Currency Savings Account	Fixed Deposit Account	Internet Banking
Current Account (Optional)	Chong Hing Card (ATM Card)	Consolidated Statement (e-Statement)
Investment Account (Optional)		

Eligibility:

- New / existing customers (applicable to non-joint account holders and customers who have not used remote account opening before)
- Aged 18 or above
- Holder of valid Hong Kong Permanent Identity Card, Hong Kong Identity Card (HKID) or Mainland Chinese Resident Identity Card (PRCID)
- Non-U.S. tax resident
- To open an account with the PRCID, customer must be physically present in Hong Kong and visit the selected branch in person to complete the identity verification after submitting the application

Preparation before Opening an Account:

- HKID or PRCID. Holders of a Hong Kong Non-Permanent Identity Card or a PRCID must also provide travel documents (e.g. passport or valid Exit-entry Permit for Travelling to and from Hong Kong and Macao; PRCID holders using a passport as a supplementary document must also upload their entry visa)
- Supporting documents for purpose of account opening (optional, only applicable to applicants holding a PRCID, Hong Kong Non-Permanent Identity Card, or a Chinese Mainland address)
- Valid mobile phone number (only for phone numbers in Hong Kong or the Chinese Mainland) and email address
- Address proof (only applicable to Investment Account opening)
- Download the Chong Hing Mobile Banking App

1. Users can search for "Chong Hing Mobile Banking" to download and install at App Store/ Google Play or AppGallery.

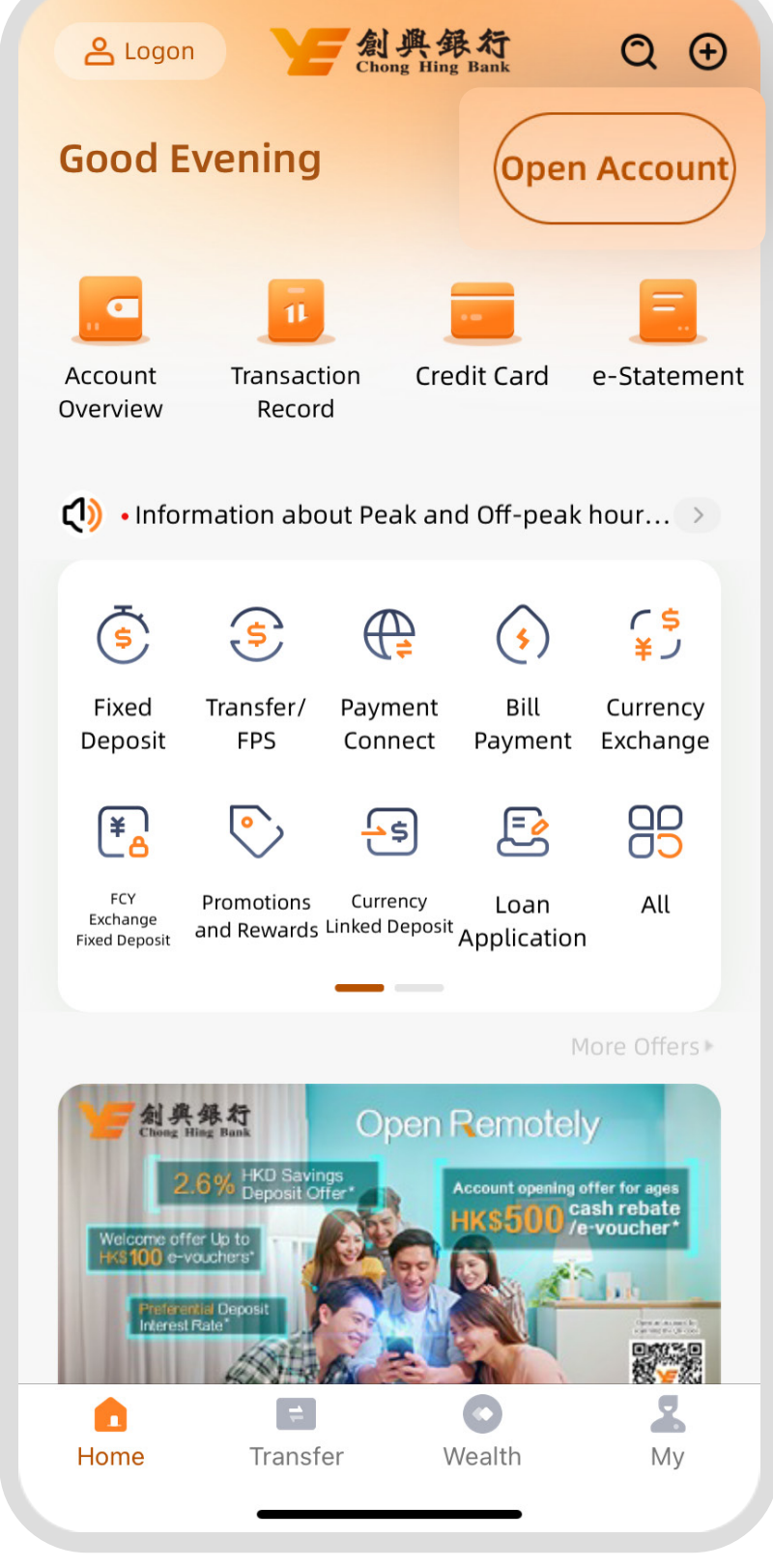
		
		

2. Users of Android devices in Mainland can scan QR code to download and install.

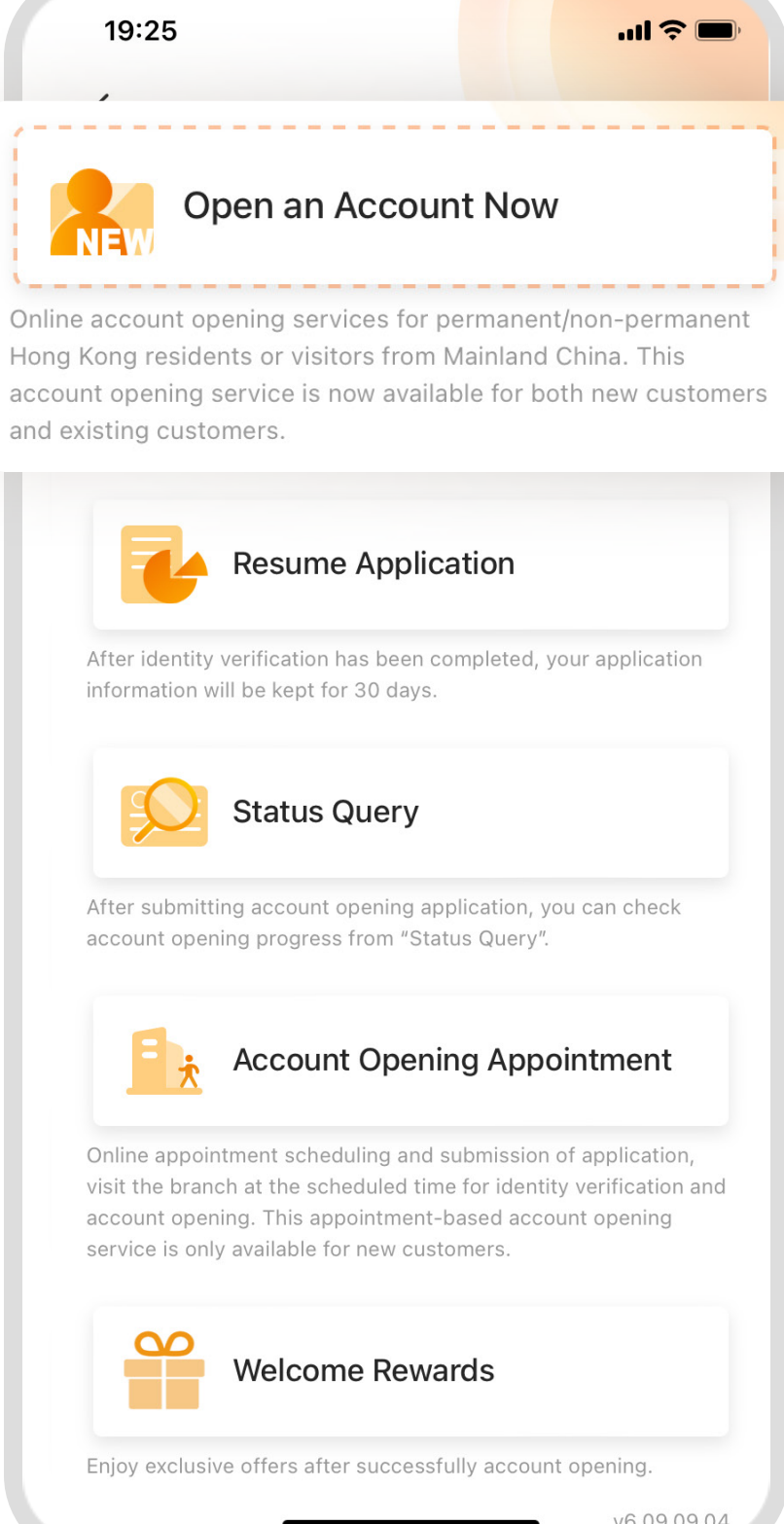
	
APK Installer (for download in Hong Kong, China or overseas)	APK installer (for download in Mainland China)

Remote Account Opening Demo

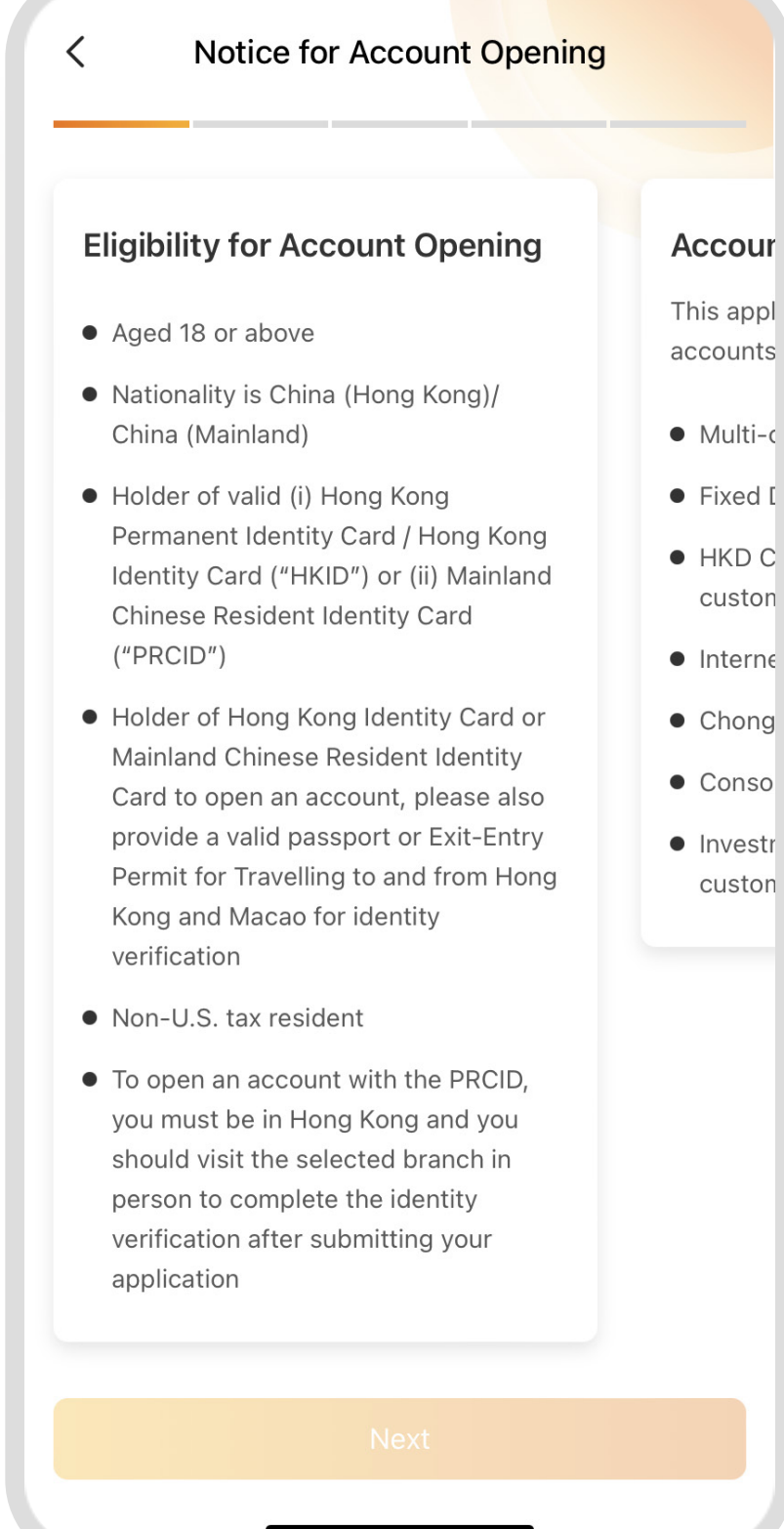
1. Open the Chong Hing Mobile Banking App and press "Open Account" on the homepage.



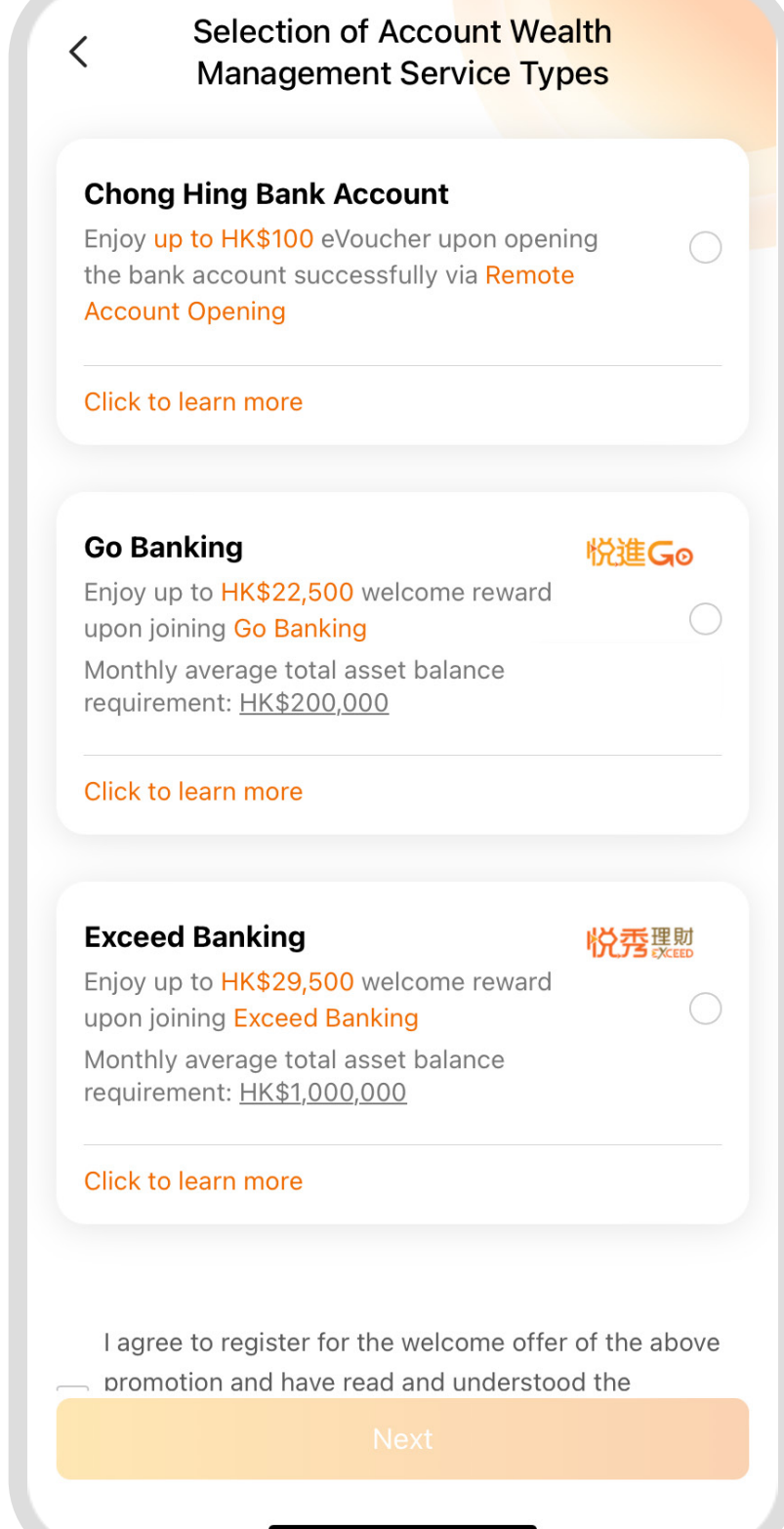
2. Press "Open an Account Now" to proceed.



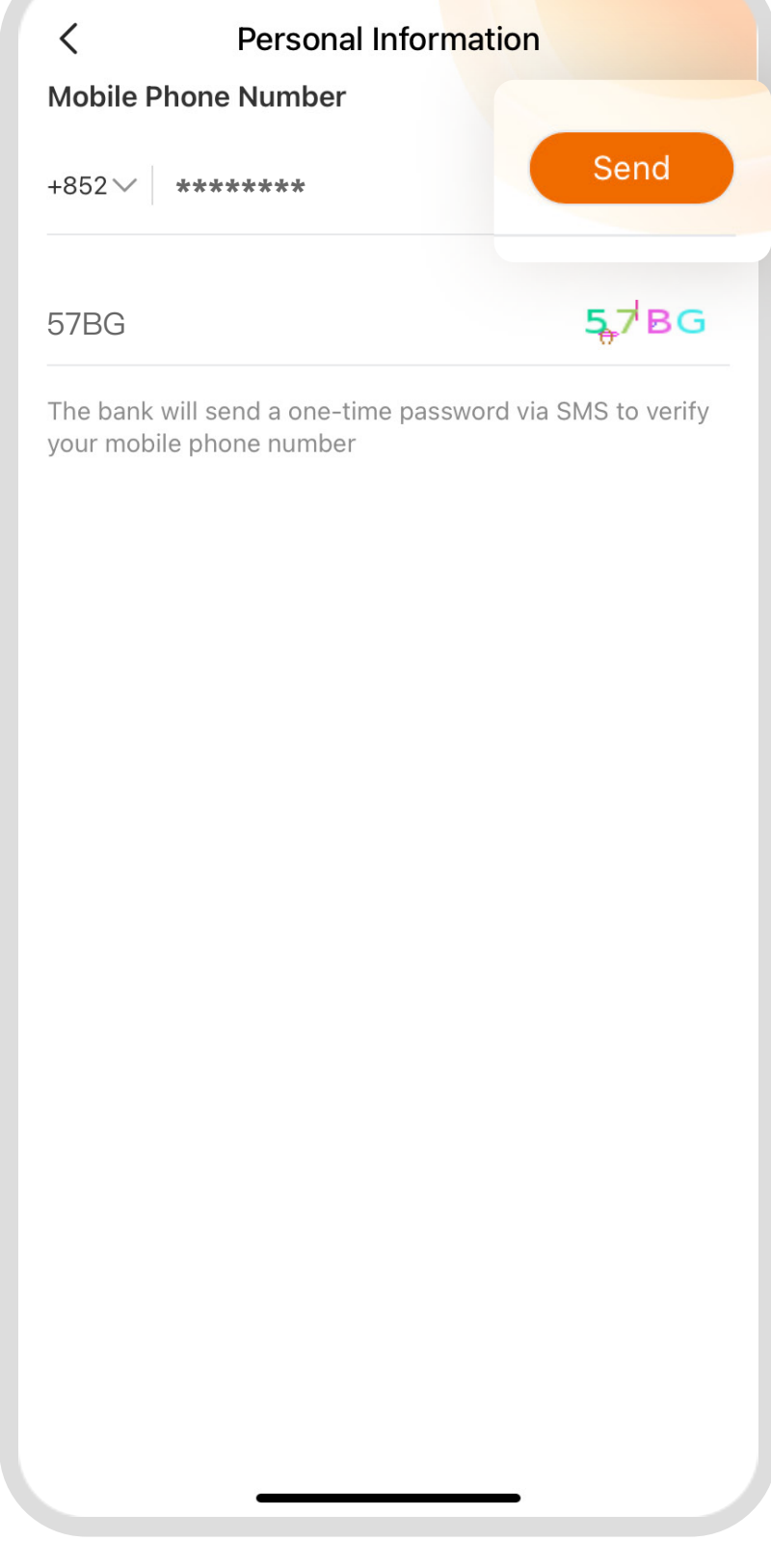
3. Review the Notice for Account Opening, then confirm and agree to the relevant terms and conditions.



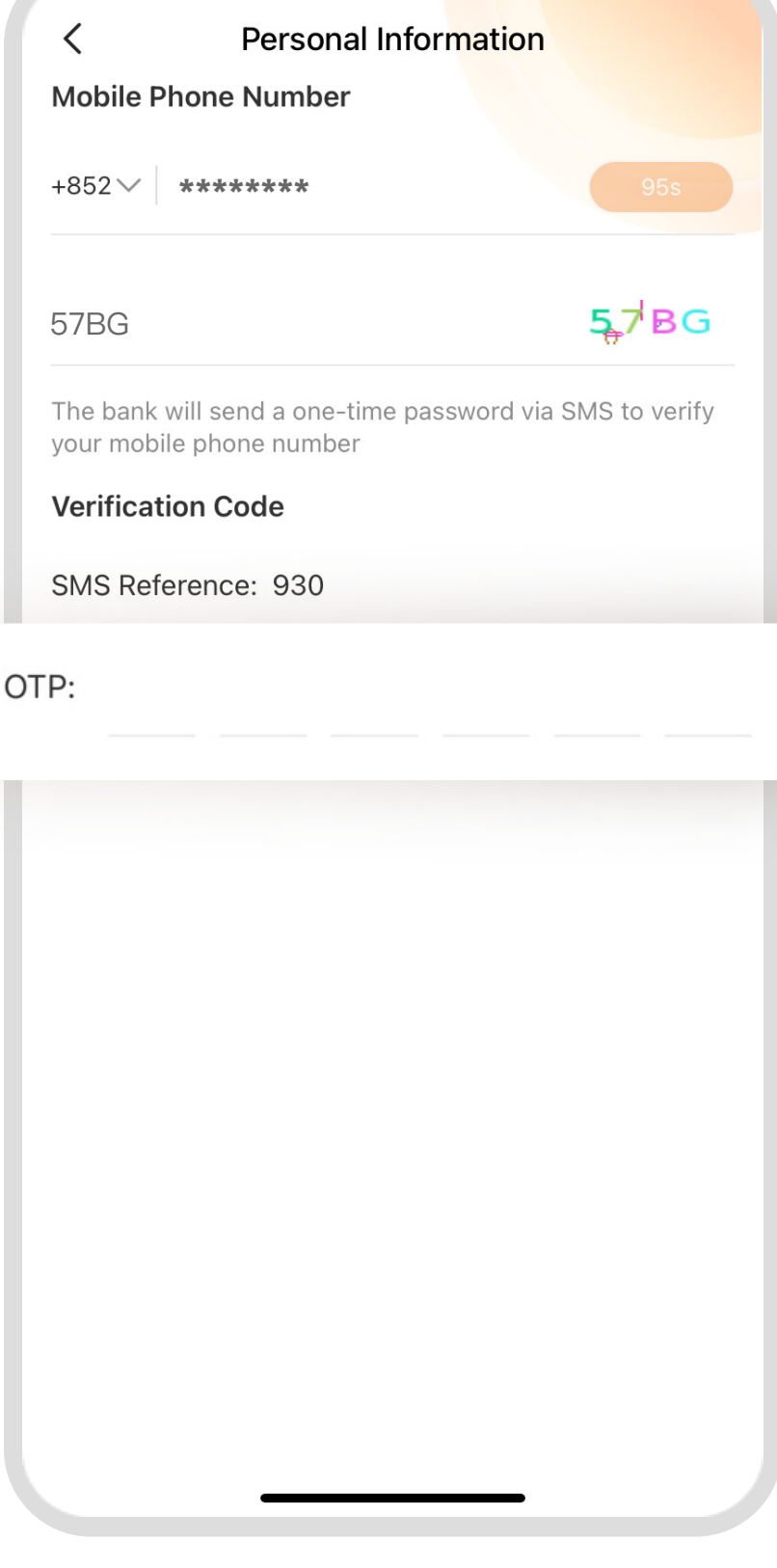
4. Select your preferred account type, then confirm and agree to the relevant terms and conditions.



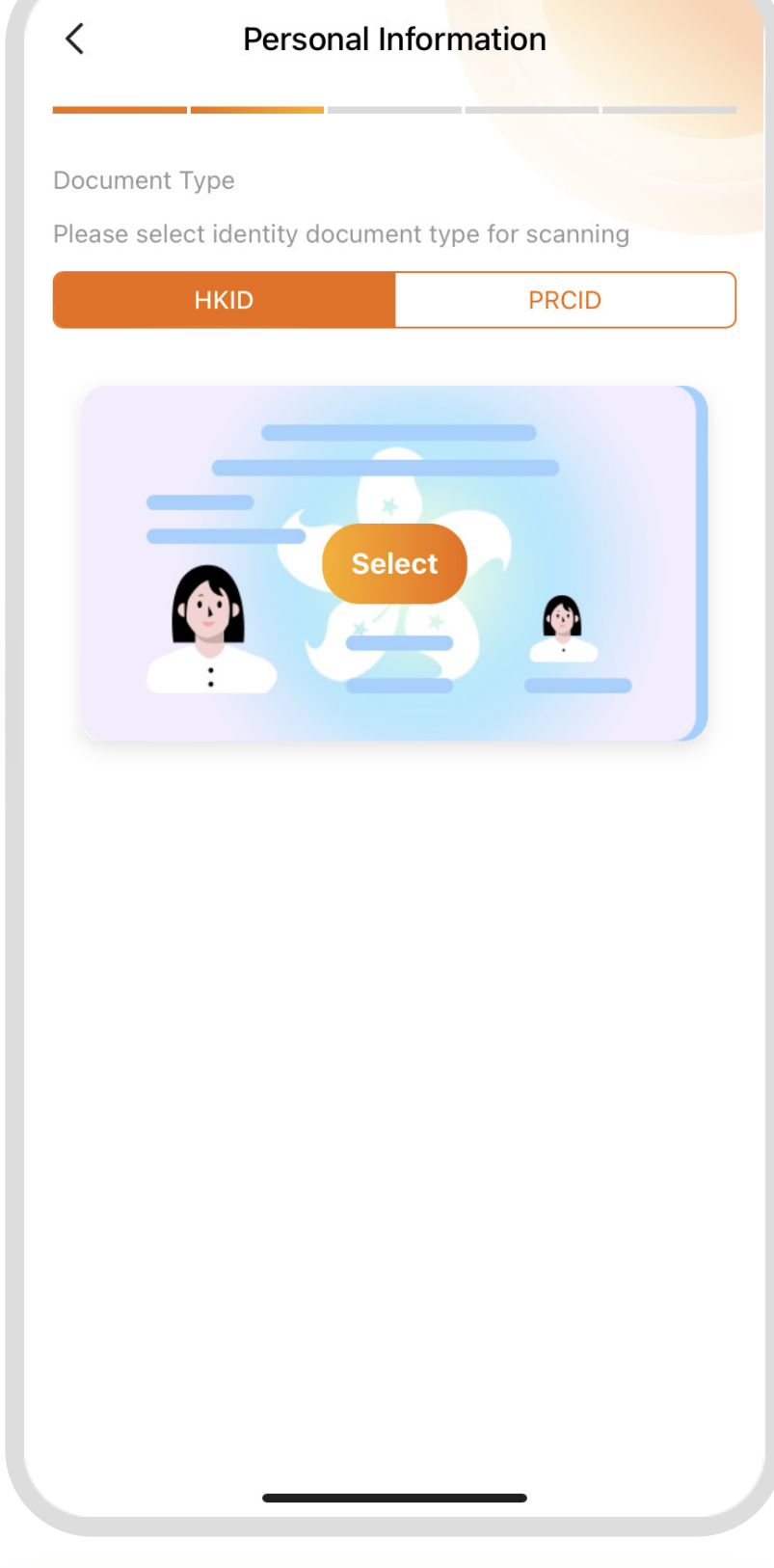
5. Enter your mobile number and the CAPTCHA code, then press "Send".



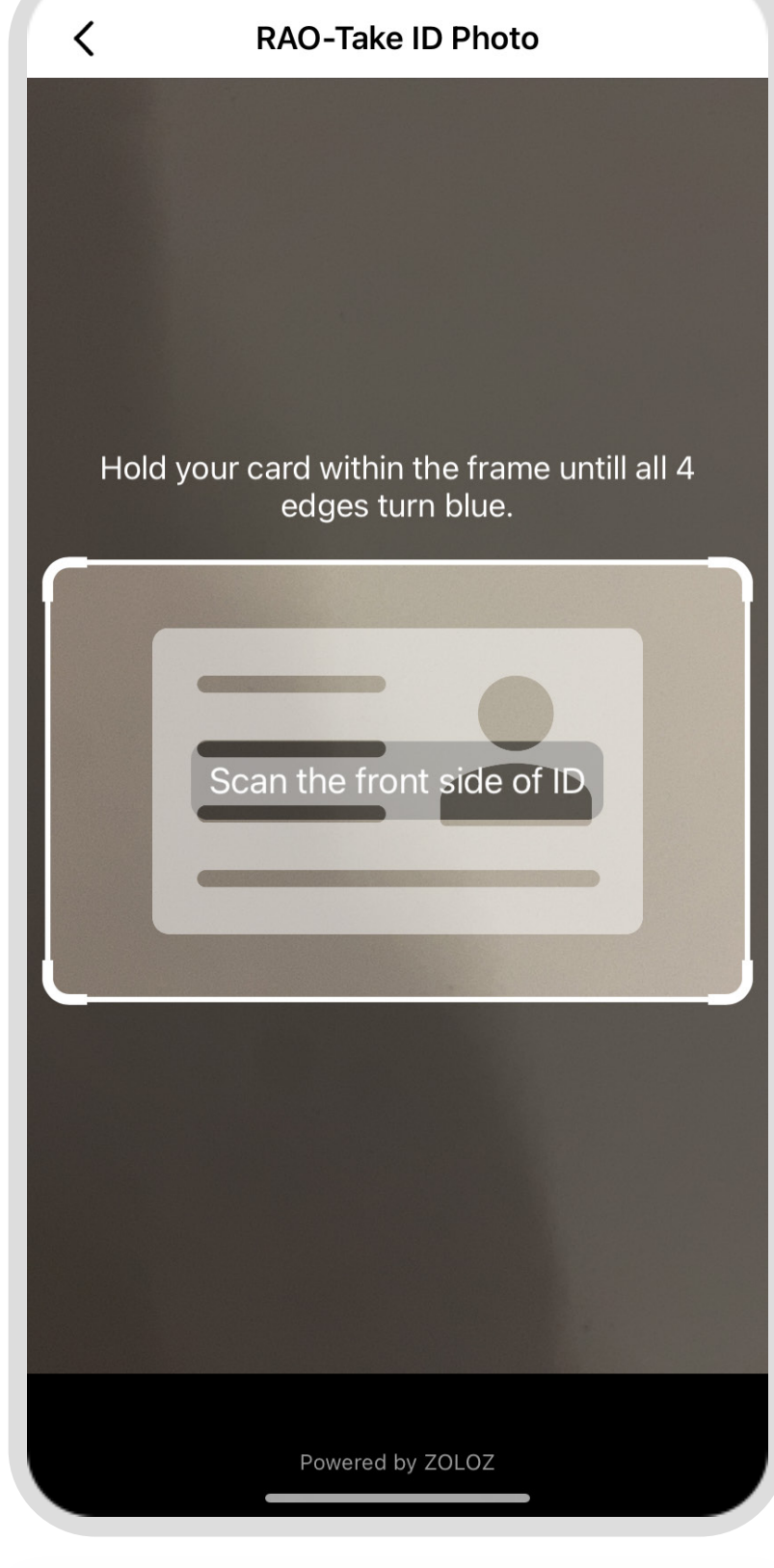
6. Enter the SMS verification code sent to your mobile phone.



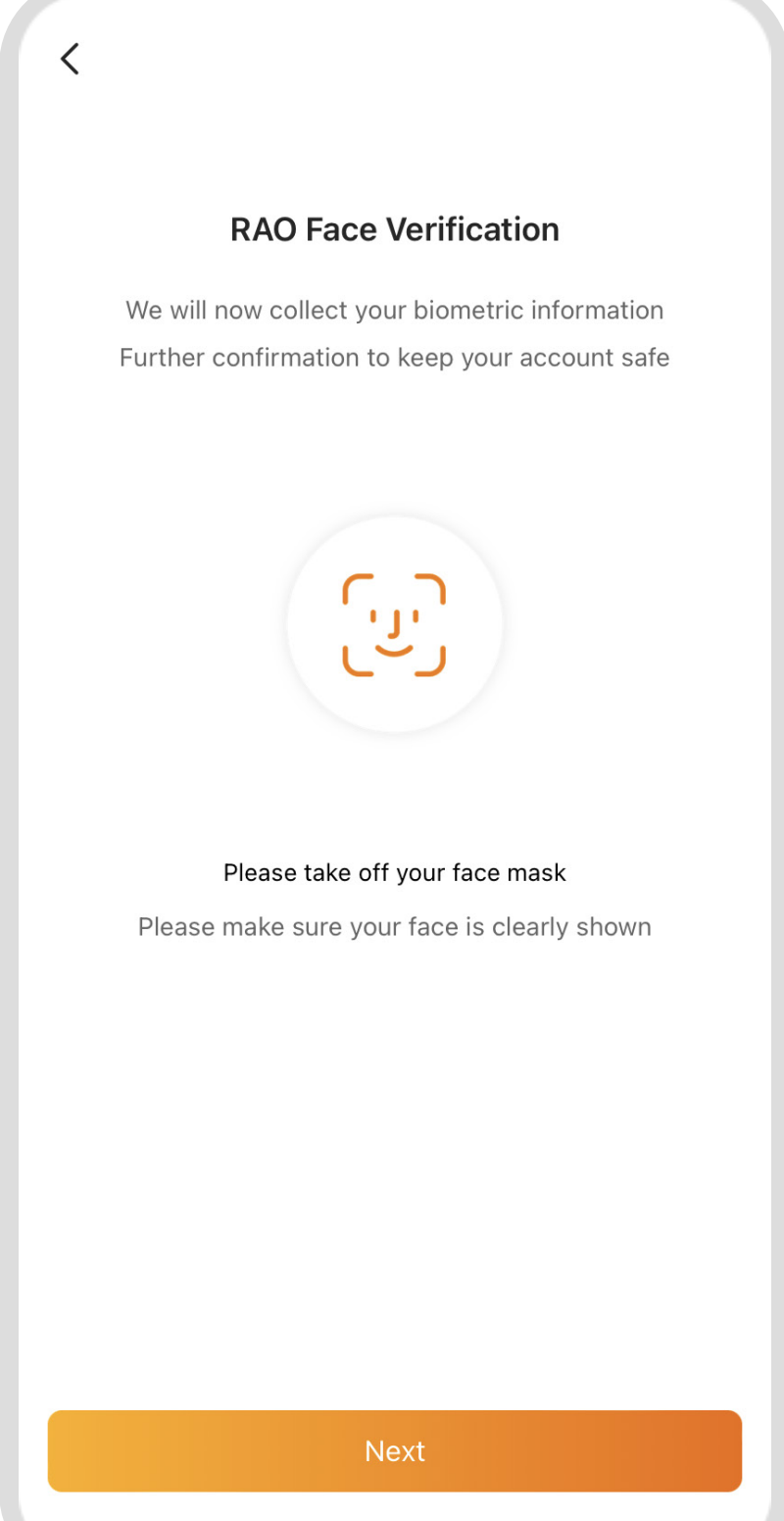
7. Select your ID type ("HKID" or "PRCID").



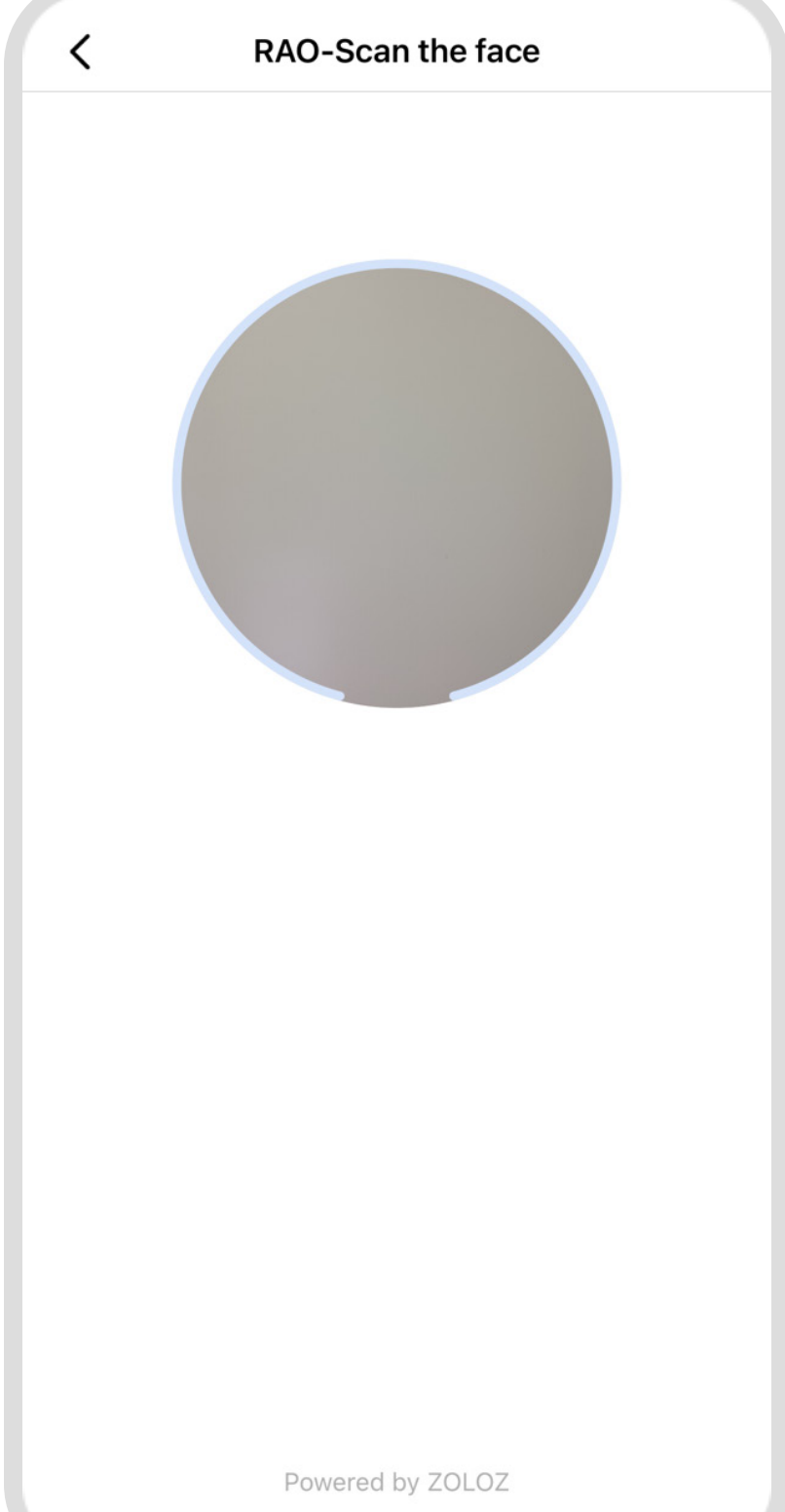
8. Follow the on-screen instructions to photograph your ID card.



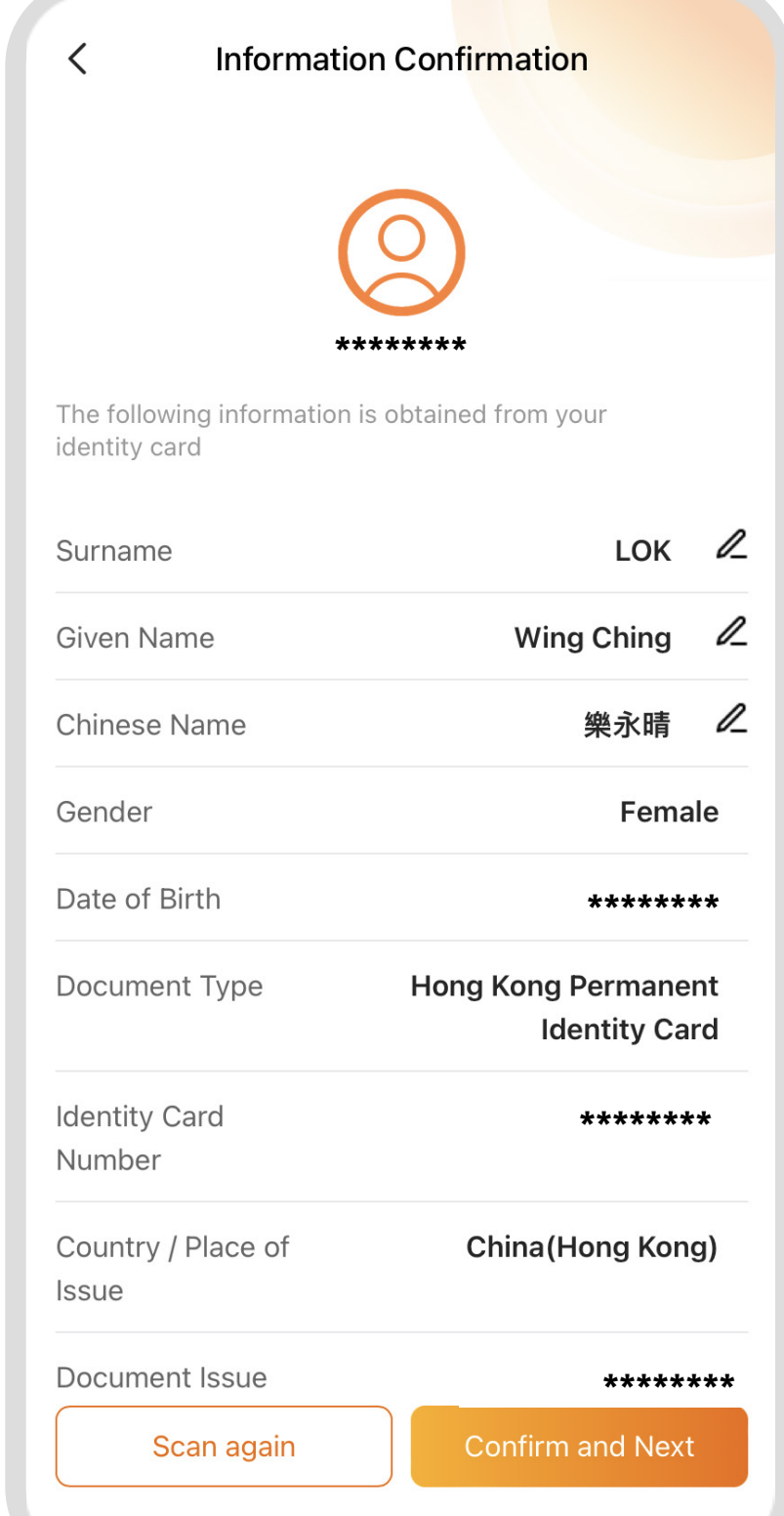
9. Press "Next" to start a selfie .



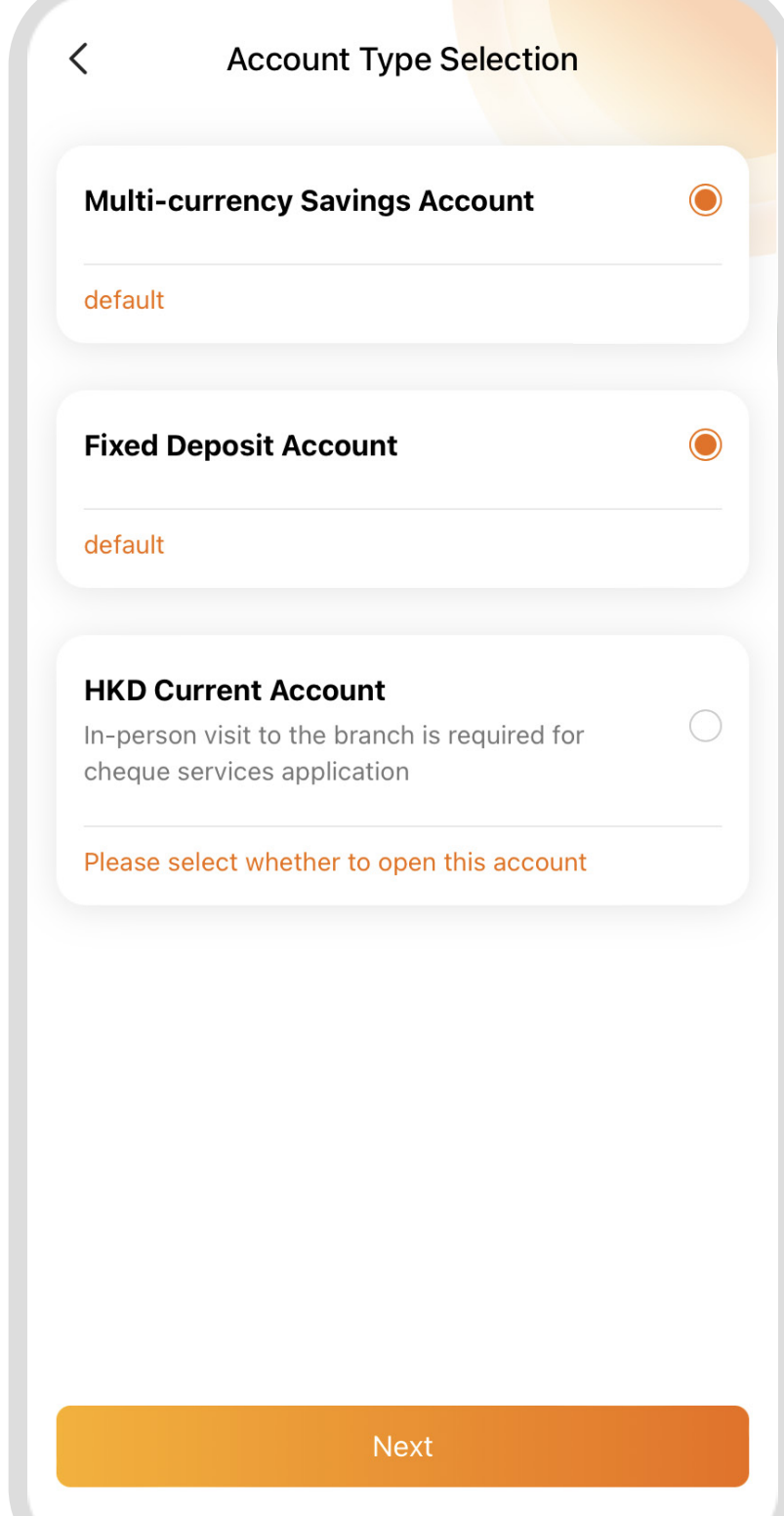
10. Follow the on-screen instructions to take a selfie.



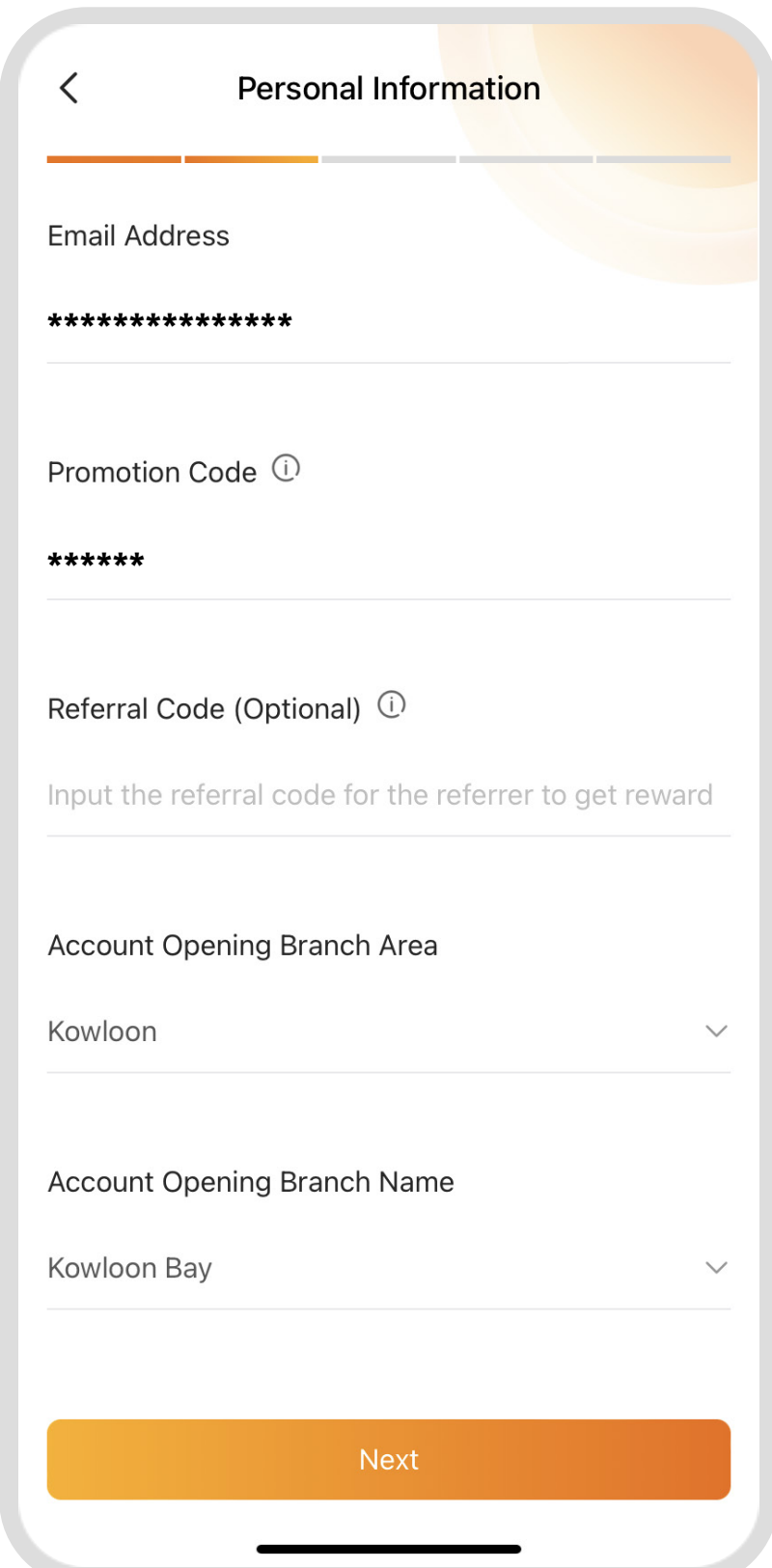
11. Verify and confirm that your ID details are correct.



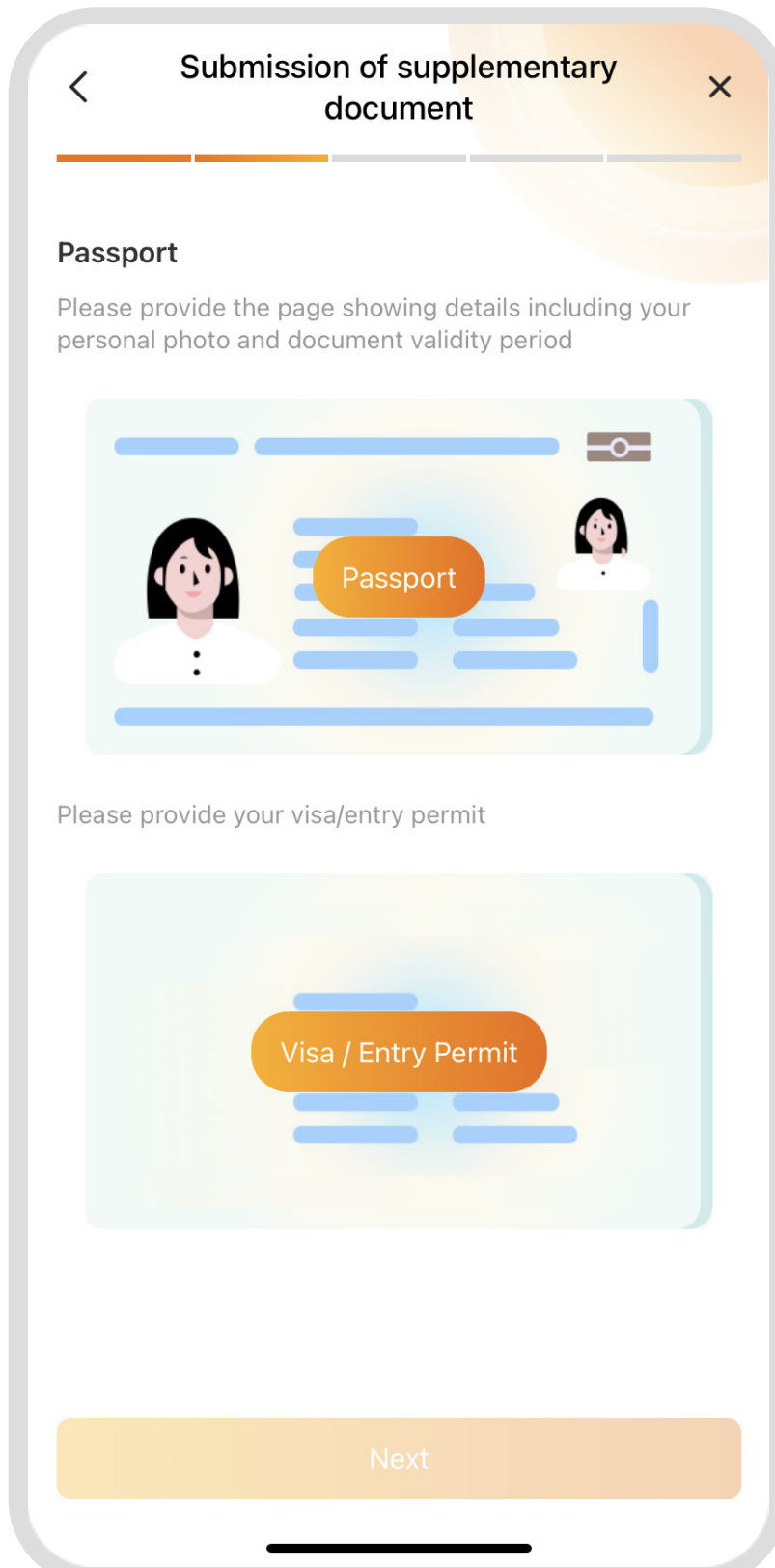
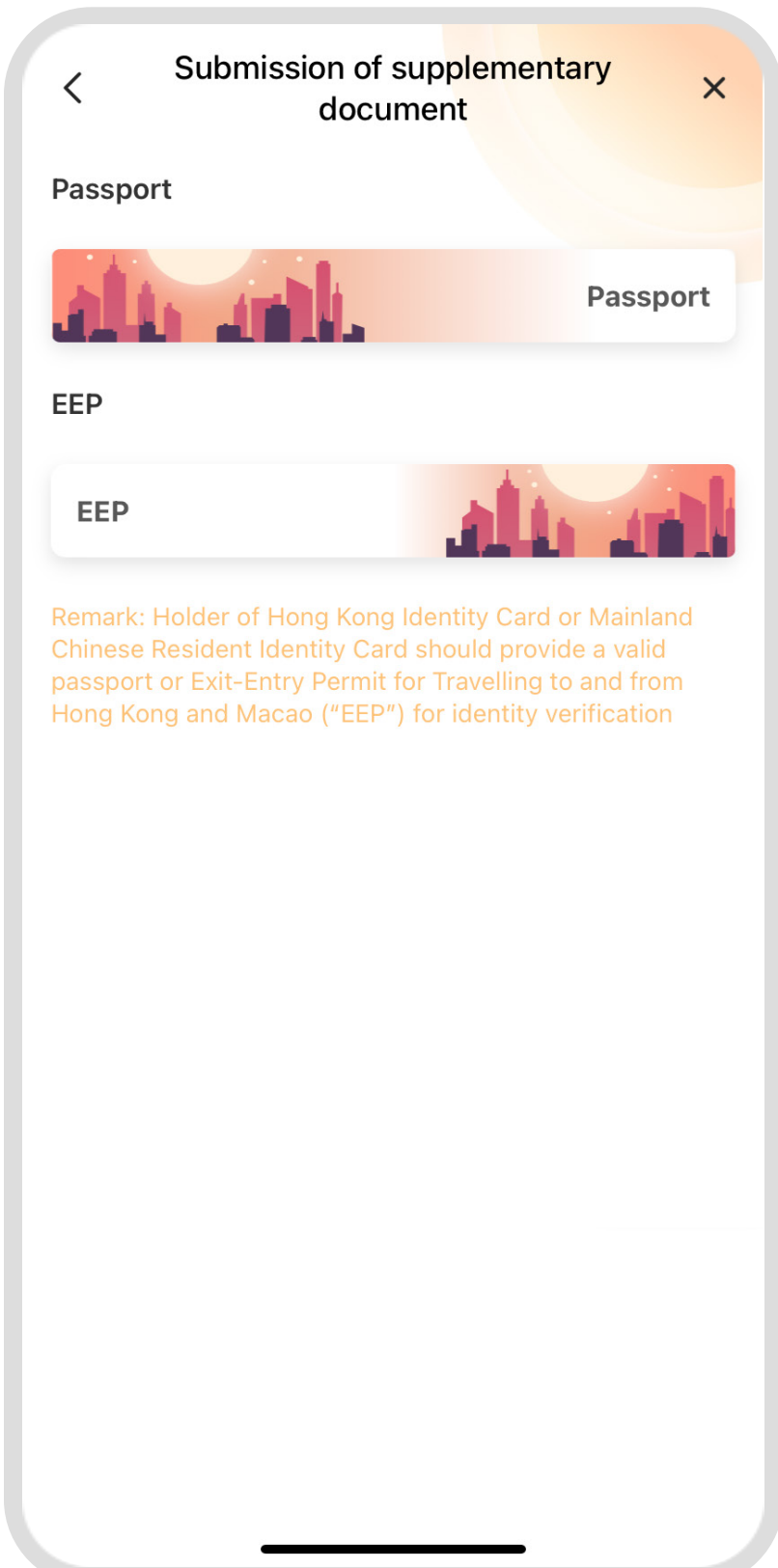
12. Press to select your preferred account type.



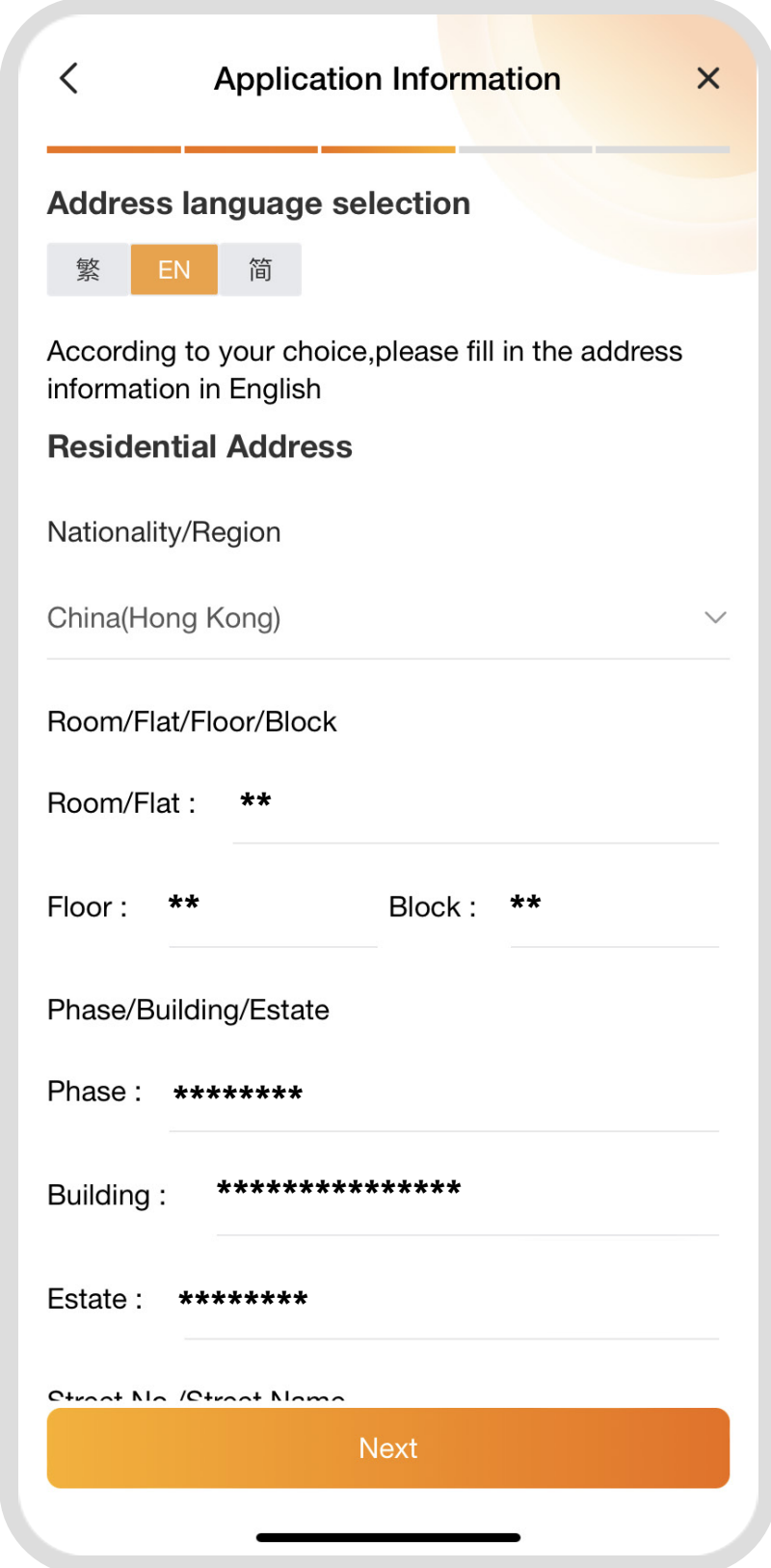
13. Enter your email address, promotion code (optional), referral code (optional), and select your preferred account opening branch.



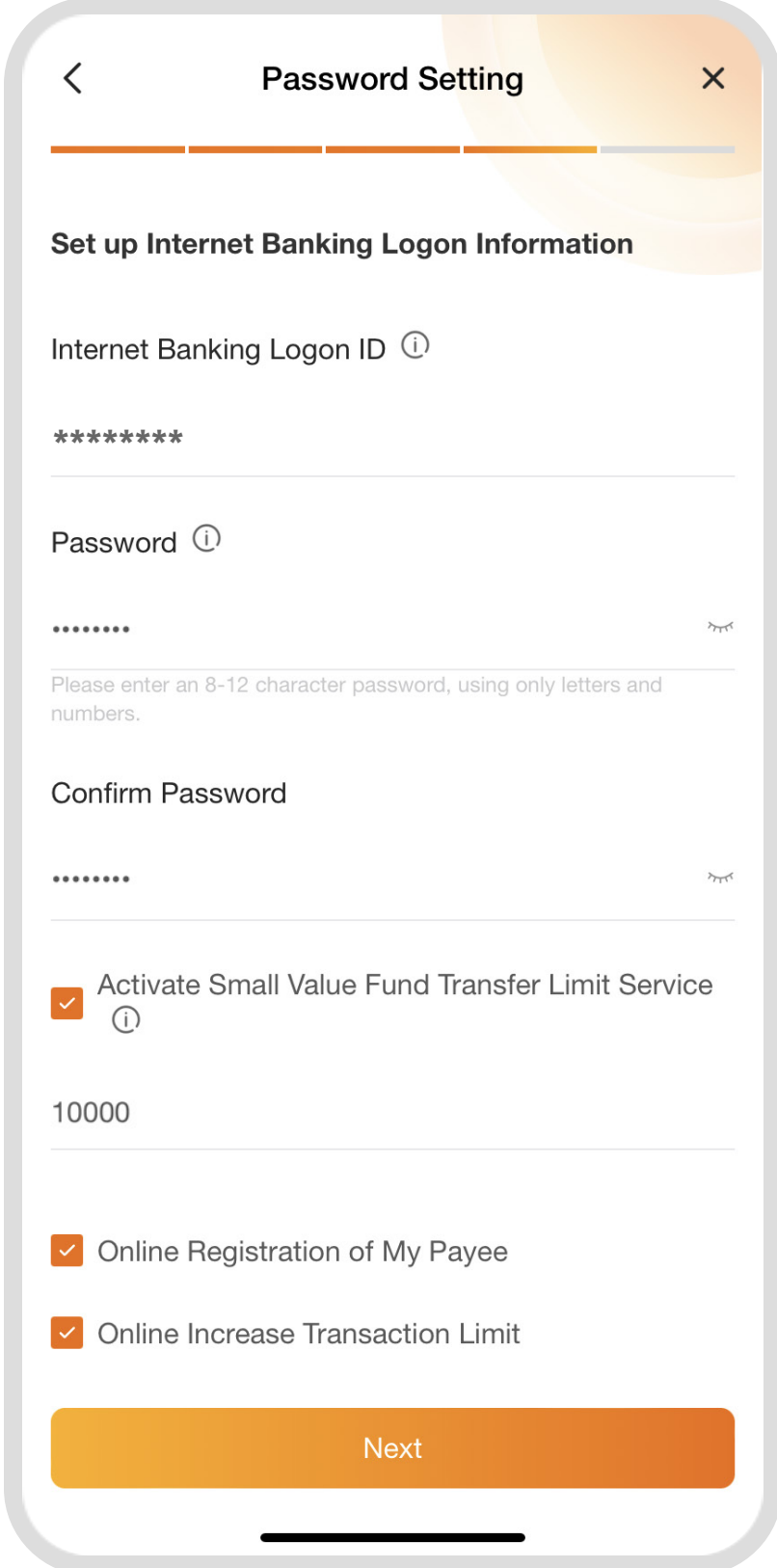
14. Upload supplementary document if you are using a "PRCID" or a "Hong Kong Identity Card".



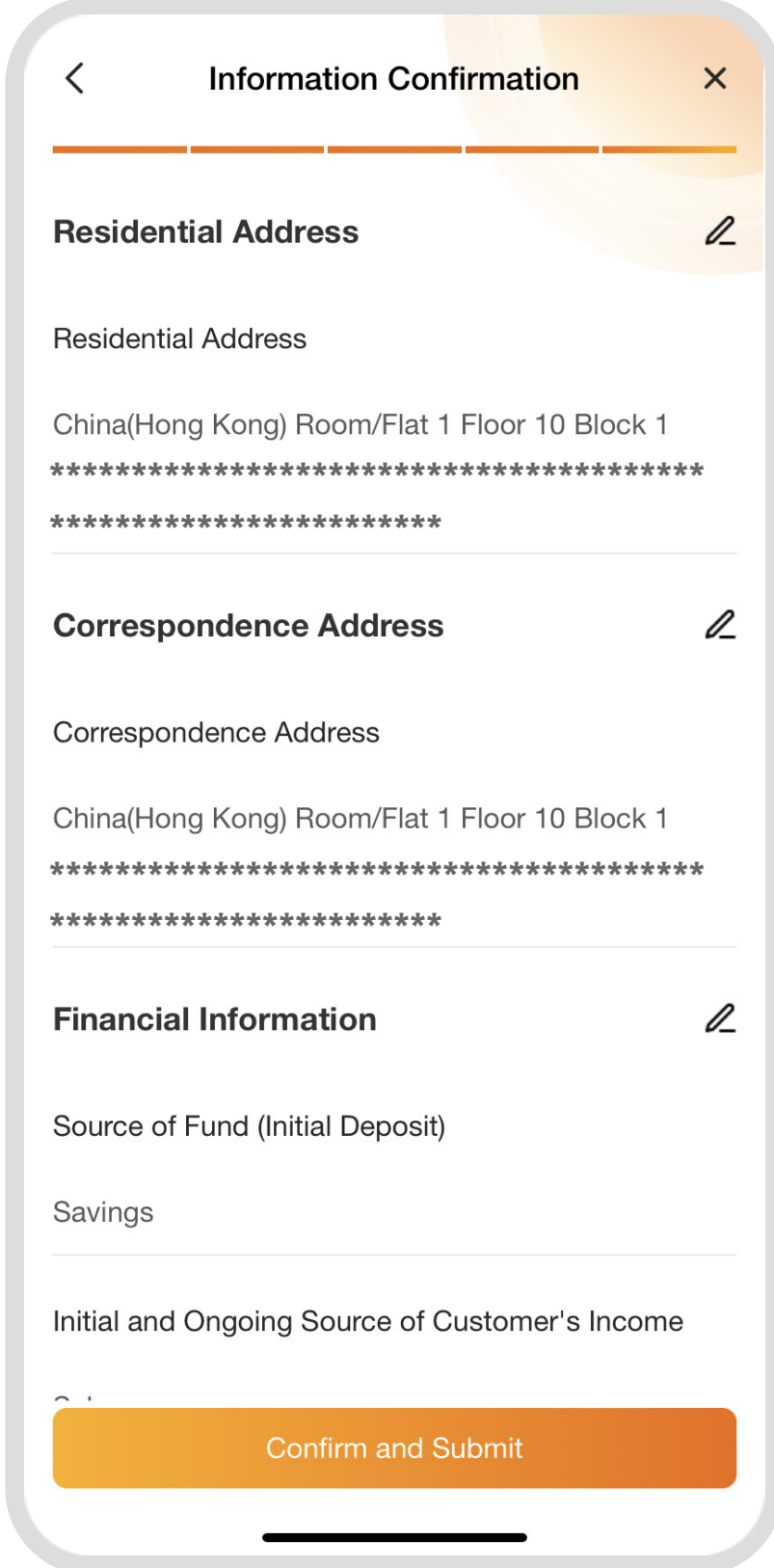
15. Enter your detailed personal information (including address, occupation, financial information, purpose of account opening, etc.).



16. Set up your Internet Banking username, login password, and Chong Hing Card (ATM) PIN.

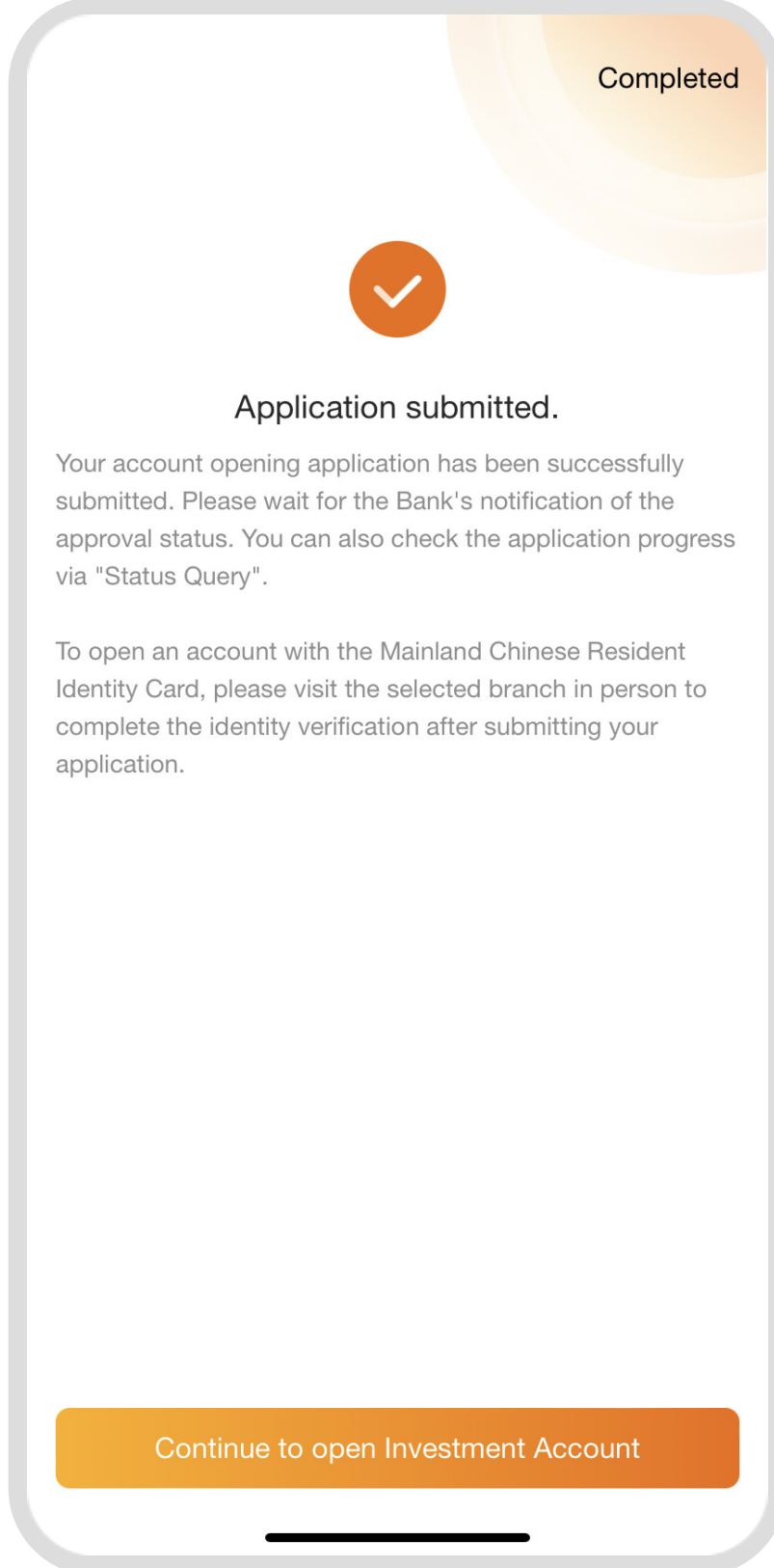


17. Review and confirm all information is correct, then submit your application.



18. Your account opening application has been successfully submitted!

You can choose to proceed with applying for an Investment Account if needed.



Tip: If you need to make changes, you can press the edit icon to modify it.

Tips: 1. Under normal circumstances, the Bank will review your application within 4 working days (excluding Saturdays, Sundays, and public holidays) after submission. Email and SMS notifications will be sent to you upon successful account opening. You can then log in to Internet Banking / Mobile Banking instantly using your username and password. 2. Once your account and Internet Banking services are successfully activated, you will receive an SMS and email notification. You can then log in to Internet Banking / Mobile Banking instantly using your username and password. 3. Applicants using a PRCID must visit their selected branch in person for identity verification after successfully submitting the online application.

Status Query Demo

1. Press "Status Query".
2. Enter the personal information registered during account opening application (including ID number and mobile number) and the verification code, then press "Send".
3. Enter the SMS verification code received on your mobile phone.
4. View your current account opening status.

