

Notify your banks timely for any replacement of identity documents



Important Reminder

Upon the loss of your personal identity document (including the Hong Kong Identity Card, Passport, or other travel documents, such as the HKSAR Re-entry Permit), apart from filing a lost report to relevant authorities and applying for replacement, you are advised to notify the bank(s) and credit card company(ies), which you maintain account(s) with as soon as possible. This can protect you from identity fraud or misuse of the lost identity document by fraudsters, which may result in loss of personal asset.

Once your personal identity document is re-issued, you are advised to update your personal identity record with your bank(s) and credit card company(ies) immediately.



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