

21 October 2026

Chong Hing Bank Detects Fraudulent Websites and Social Media Account

Chong Hing Bank would like to alert members of the public to remain vigilant against the following fraudulent websites and social media account, which have neither been established nor authorized by the Bank.

Details of the fraudulent websites and social media account are as follows:

- Websites

hxxps[:]//carousell[.]shop-service[.]top/merchant/bank-confirm/chb/000886018

hxxps[:]//carousell[.]shop-service[.]top/merchant/bank-confirm/chb/892350465

- Social Media “Xiaohongshu” Account

“创兴银行股份有限公司广州分行” (ID: 18419804225)

hxxps[:]//www[.]xiaohongshu[.]com/user/profile/69f2ddea0000000002001c03

Chong Hing Bank hereby clarifies that it has no connection with the above-mentioned websites and social media account. The Bank will report the case to the Hong Kong Monetary Authority and the Hong Kong Police Force.

Anyone who has provided personal information, conducted transactions through the above-mentioned websites or social media account, or suspects they have been scammed, please contact the Bank’s Customer Services Hotline at (852) 3768 6888 and the Police.

The official website of Chong Hing Bank in Hong Kong is www.chbank.com. The Bank currently does not operate any “Xiaohongshu” account. To ensure online security, customers are reminded to visit the Bank’s official website if they want to access the Bank’s Internet Banking Services. For the security information of the Bank’s Internet Banking, please browse <https://www.chbank.com/en/personal/service-channels/internet-banking/security/index.shtml>.

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