

Press release

For Immediate Release

24 August 2026

Chong Hing Bank Enhances Digital Security with Anti-Deepfake Technology

Chong Hing Bank Limited (“Chong Hing Bank” or the “Bank”) has always been committed to providing customers with secure and reliable digital financial services. In response to the increasingly severe challenges posed by technology-driven fraud, the Bank officially introduced an Anti-Deepfake technology solution in its remote account opening and mobile banking identity verification processes with effect from July 2026, aiming to further safeguard customers' assets and personal data through the application of technology.

With the advancement of artificial intelligence, various forms of digital fraud continue to evolve. In recent years, deepfake technology has progressed rapidly. Such technology enables criminals to use AI to simulate facial images, voices, and movement patterns to generate highly realistic fake videos or images for fraudulent activities, posing a threat to the security of financial institutions and customer data. Through the Anti-Deepfake technology solution, the Bank aims to help customers to safeguard against fraud risks when using our services.

Chong Hing Bank has always placed great emphasis on customer trust and social responsibility. In addition to technological safeguards, the Bank will continue to promote anti-fraud publicity and educational activities to enhance public awareness of financial security and strengthen community vigilance against fraud. Looking ahead, the Bank will continue to follow technological development and work hand in hand with various sectors of society to build a more secure financial environment.

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About Chong Hing Bank

Chong Hing Bank Limited was founded in Hong Kong in 1948. The Bank and its subsidiaries (including Chong Hing Securities Limited and Chong Hing Insurance Company Limited) offer comprehensive commercial banking and financial services to individual and corporate customers. These services include HKD and foreign currency deposits, credit, foreign exchange, wealth management, investment, securities, insurance and mandatory provident fund. The Bank currently operates a network of more than 30 branches in Hong Kong as well as 1 branch in Macau, 16 branches and sub-branches in Chinese Mainland, including Guangzhou Branch, Beijing Branch, Shenzhen Branch, Shanghai Branch and Shantou Branch, and Guangzhou Haizhu Sub-Branch, Guangzhou Panyu Sub-Branch, Guangzhou Development Zone Sub-Branch, Foshan Sub-Branch, Nansha Sub-Branch, Guangdong-Macao In-depth Cooperation Zone in Hengqin Sub-Branch, Dongguan Sub-Branch, Zhongshan Sub-Branch, Shenzhen Nanshan Sub-Branch, Shenzhen Qianhai Sub-Branch and Shanghai Hongqiao Sub-Branch.

Chong Hing Bank was listed on the main board of the Stock Exchange of Hong Kong in 1994 and became a member of Yuexiu Group on 14 February 2014. On 27 September 2021, Yuexiu Group completed its privatisation process of the Bank, which henceforth became a wholly-owned subsidiary of Yuexiu Group, and was delisted from the Stock Exchange of Hong Kong on 30 September 2021. Founded in Hong Kong in 1985, Yuexiu Group ranks top in asset size of all state-owned enterprises in Guangzhou. In 2025, Yuexiu Group was ranked 209th in the “Top 500 Chinese Enterprises” and 10th in the “Top 100 Multinational Corporations in China”. As of 31 December 2025, Yuexiu Group’s total assets under its financial standards amounted to RMB1,059.6 billion.

For more information about Chong Hing Bank, please visit the Bank’s website at www.chbank.com.

For media enquiries, please contact:

Ms Edith Chan

Corporate Communications Department

Chong Hing Bank

Tel: (852) 3768 1177

Email: edithchan@chbank.com