

Media Release

For Immediate Release

27 February 2022

**Temporary Service Suspension of
Chong Hing Bank Mongkok Branch**

Chong Hing Bank announced that the services (including ATM) of its Mongkok Branch (the “Branch”) will be temporarily suspended from 28 February 2022 (Monday) until further notice, in order to safeguard the health and safety of customers and staff members. A staff member of the Branch has tested positive for COVID-19.

A series of precautionary measures will continue to be implemented within the Bank’s office areas and branches. All staff members working at the Branch have been informed to be tested for COVID-19. Deep cleaning and disinfection will be carried out shortly. The Bank will pay particular attention to the health of the staff members so that appropriate assistance can be rendered in a timely manner.

During the service suspension period of the Branch, customers may call the Bank’s Customer Services Hotline at (852) 3768 6888 for appointment for Safe Deposit Box services of the Branch.

Customers are also advised to use Chong Hing “Mobile Banking”, “Internet Banking” or “Phone Banking” to carry out banking transactions. For details of the Bank’s services and the latest branch service arrangements, please visit www.chbank.com or contact the Bank’s Customer Services Hotline at (852) 3768 6888.

- End -

For media enquiries, please contact:
Ms Edith Chan
Corporate Communications Department
Chong Hing Bank
Tel: (852) 3768 1177
Email: edithchan@chbank.com