

Media Release

For Immediate Release

11 February 2022

Temporary Service Suspension of Castle Peak Road Branch and Sham Shui Po Branch of Chong Hing Bank

Chong Hing Bank announced that a staff member who works at its Castle Peak Road Branch has been preliminarily tested positive for COVID-19. Besides, a staff member who works at the Sham Shui Po Branch was in close contact with the concerned staff member of the Castle Peak Road Branch. In order to safeguard the health and safety of customers and staff members, the services (including ATMs) of Chong Hing Bank's Castle Peak Road Branch and Sham Shui Po Branch (the "Branches") will be temporarily suspended from 11 February 2022 (Friday) until further notice.

The concerned staff member and the close contact staff member are frontline staff who provide counter services at the Branches. They last reported for duty at the Branches on 10 February (Thursday) and are confirmed to have been wearing mask during work hours. All staff members working at the Branches have been informed to be tested for COVID-19 as soon as possible. Deep cleaning and disinfection at the Branches are completed today. The Bank will pay particular attention to the health of the staff members so that appropriate assistance can be rendered in a timely manner.

With the health of customers and staff members in mind, Chong Hing Bank has implemented precautionary measures such as entry temperature screening, provision of hand sanitisers and compulsory mask wearing within the Bank's premises. The Bank will closely monitor the situation of the pandemic and introduce further measures as required.

During the service suspension period of the Branches, customers may contact the Mongkok Branch of Chong Hing Bank for banking services (including appointment for Safe Deposit Box Services of the Branches):

Mongkok Branch

Address: Shop No 2 of G/F & Whole of Upper Ground Floor, Ginza Square, No. 567 Nathan Road, Kowloon

Telephone: (852) 3768 0001

Service Hours: 9:00 am to 4:00 pm Monday to Friday, and 9:00 am to 12:00 noon on Saturday

Customers are also advised to use Chong Hing “Mobile Banking”, “Internet Banking” or “Phone Banking” to carry out banking transactions. For details, please visit www.chbank.com or contact the Bank’s Customer Services Hotline at (852) 3768 6888.

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