Mobile Token Registration Steps

A. Register via Mobile Banking

Step 1.

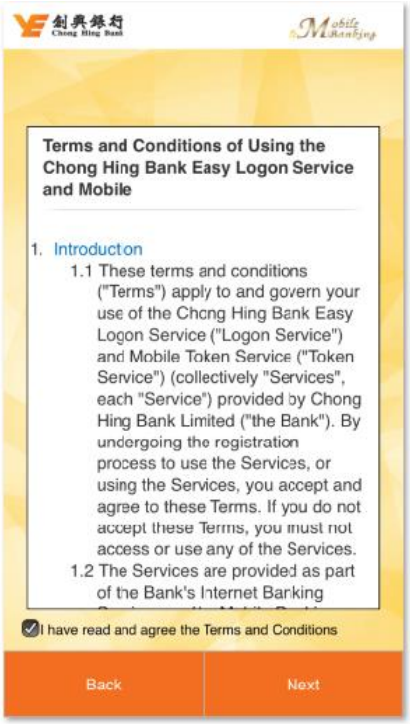
Press “Use Touch ID/PIN” button at Chong Hing Mobile Banking logon homepage.

Step 2.

Enter Mobile Banking Logon ID and Password, and press “Logon”.

Step 3.

Read and agree the Terms and Conditions.

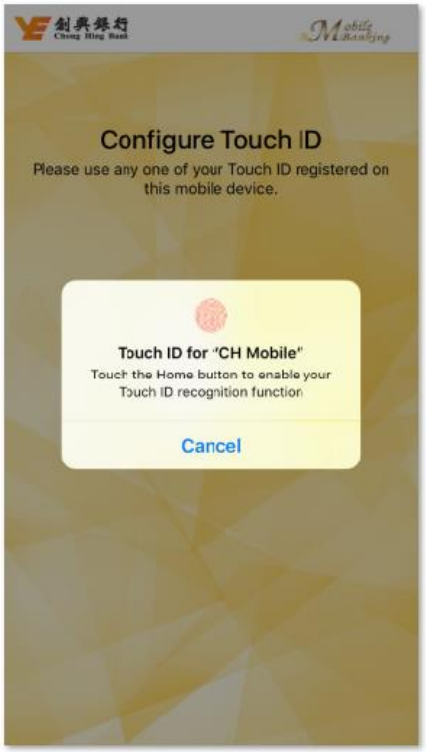


Step 4.

Enter the SMS OTP.

Step 5.

Register a fingerprint stored in your mobile device.

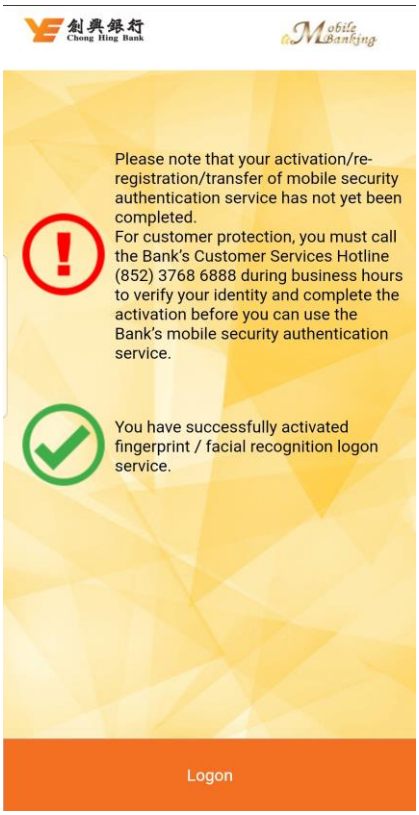


Step 6.

Create a PIN.

Step 7.

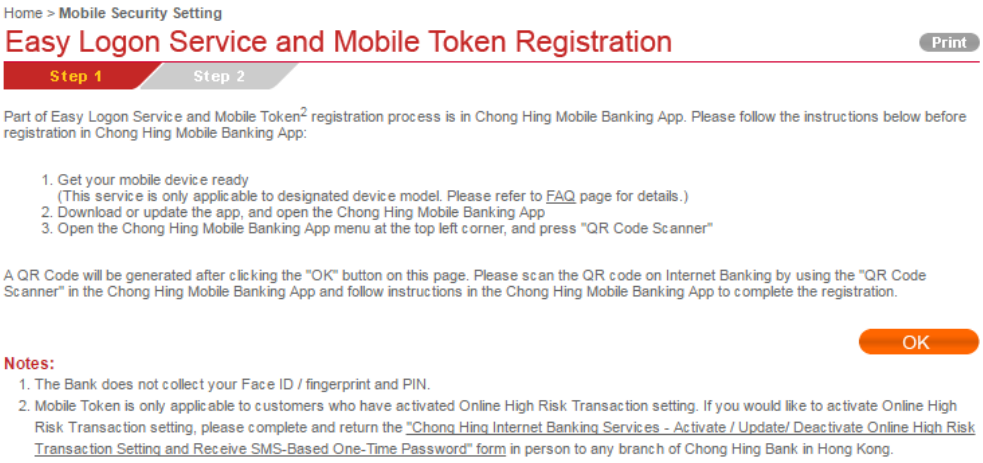
Call the Bank's Customer Services Hotline to complete the registration.



B. Register via Internet Banking

Step 1. Logon Internet Banking and then press “Mobile Security Setting” from the left menu.

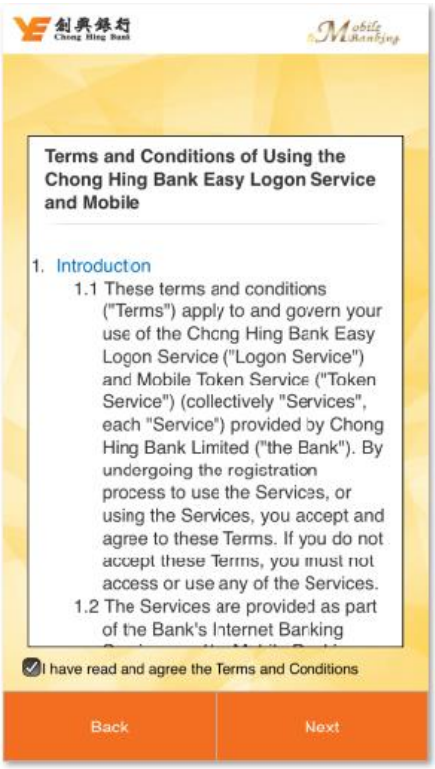
Step 2. Read the instructions and press “OK” to continue.



Step 3. Open Chong Hing Mobile Banking App, press “QR Code Scanner” from the left top menu and scan the QR code shown on the Internet Banking, then follow the instructions of the Chong Hing Mobile Banking App to continue the registration.

Step 4.

Read and agree the Terms and Conditions.

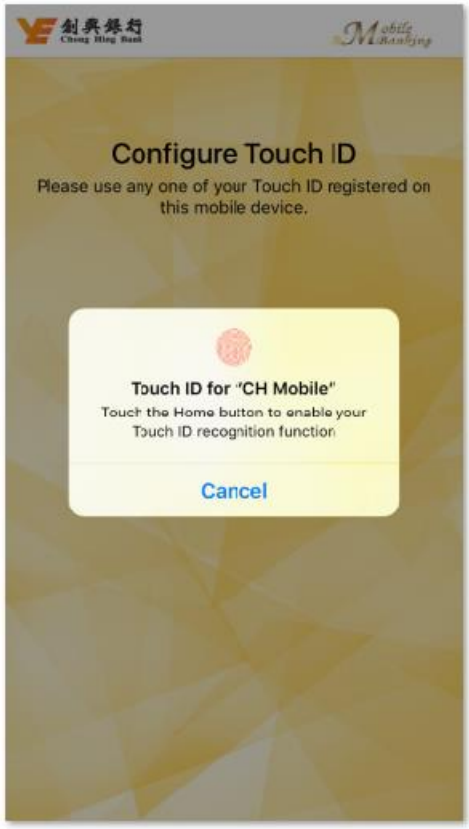


Step 5.

Enter the SMS OTP.

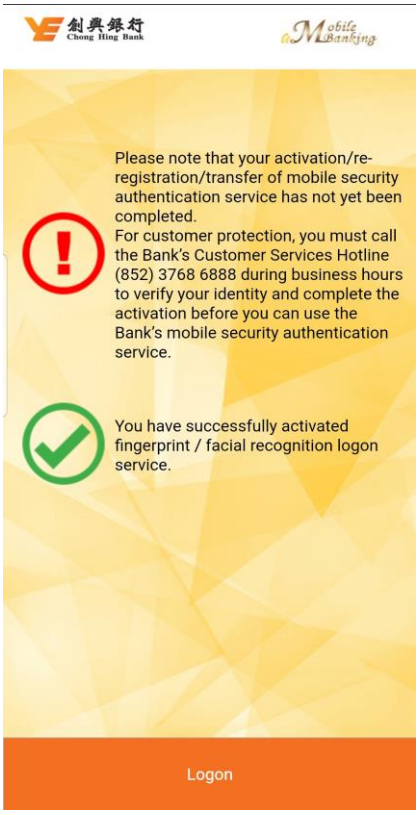
Step 6.

Register a fingerprint stored in your mobile device.



Step 7.

Create a PIN.

Step 8.

Call the Bank’s Customer Services Hotline to complete the registration.