

Media Release

For Immediate Release

23 February 2022

Temporary Service Suspension of Chong Hing Bank Sheung Tak Estate Branch and Tak Tin Estate Branch

Chong Hing Bank announced that the services (including ATMs) of its Sheung Tak Estate Branch and Tak Tin Estate Branch (the “Branches”) will be temporarily suspended from 23 February 2022 (Wednesday) until further notice, in order to safeguard the health and safety of customers and staff members. A staff member of Sheung Tak Estate Branch and two staff members of Tak Tin Estate Branch took COVID-19 rapid tests yesterday and today respectively, and the results were all preliminary positive.

The concerned staff member of Sheung Tak Estate Branch is responsible for counter services and last reported for duty on 18 February (Friday), while the two concerned staff members of Tak Tin Estate Branch are responsible for counter services and branch operations respectively and both last reported for duty on 23 February (Wednesday). They are all confirmed to have been wearing mask during work hours.

The three concerned staff members are currently in isolation at home. All staff members working at the Branches have been informed to be tested for COVID-19. Deep cleaning and disinfection were completed. The Bank will pay particular attention to the health of the staff members so that appropriate assistance can be rendered in a timely manner.

With the health of customers and staff members in mind, Chong Hing Bank has implemented precautionary measures such as entry temperature screening, provision of hand sanitisers and compulsory mask wearing within the Bank’s office areas and branches. The Bank will closely monitor the situation of the pandemic and introduce further measures as required.

During the service suspension period of the Branches, customers may contact the following branch for banking services (including appointment for Safe Deposit Box services of the Branches):

Branch Name	How Ming Street Branch
Branch Address	114 How Ming St., Kwun Tong, Kln
Branch Telephone	(852) 3768 6480
Service Hours	9:00 am to 4:00 pm Monday to Friday, and 9:00 am to 12:00 noon on Saturday

Customers are also advised to use Chong Hing “Mobile Banking”, “Internet Banking” or “Phone Banking” to carry out banking transactions. For details, please visit www.chbank.com or contact the Bank’s Customer Services Hotline at (852) 3768 6888.

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