

### **Important Notice for Fraudulent SMS Messages**

Chong Hing Bank Limited (“The Bank”) would like to remind the public and the customers to stay vigilant to incoming fraudulent SMS messages purportedly from banks claiming there were credit card transactions conducted using their credit card, and request them to call a bogus hotline number mentioned in the messages to check the credit card transactions. The Bank clarifies herein that the Bank will not require customers to provide sensitive personal information (including login passwords or one-time passwords) through SMS messages and would like to remind the public and the customers not to provide personal information to suspected callers. The Bank would like to remind the public and the customers to protect their sensitive personal information at all times. Where customers are suspicious about the identity of the caller, the customers should request for the callers’ contact numbers and information and verify with the Bank.

If customers may have disclosed their personal information to any suspected third parties, they should immediately contact our Customer Services Hotline at 3768 6888 and report to the Police.

Customers may exercise their opt-out right by calling our Customer Services Hotline at 3768 6888 if they do not wish to receive telemarketing calls from Chong Hing Bank.

Chong Hing Bank Limited  
3 February 2017